

BILL PAYMENT SERVICE is offered by your bank. (To avoid any delays of checks clearing your bank.) Please, consider signing up for Bill Pay with your Bank Institution.

What is a bill pay service?

Bill-payment services allow consumers to pay their bills via your bank account. Instead of writing a check and sending it in the mail, you can simply set up BILL PAYMENT SERVICE and THE BANK makes the payment.

- 1) "Bill Payment" Allows customers to receive, view, and pay bills from your bank account directly.
- 2) Payment Scheduling. The earliest possible Scheduled Payment Date for each Biller will be designated within the portion of the Site through which the Service is offered when you are scheduling the payment. Therefore, the Service will not permit you to select a Scheduled Payment Date less than the earliest possible Scheduled Payment Date designated for each Biller. When scheduling payments, you must select a Scheduled Payment Date that is no later than the actual Due Date reflected on your Biller statement unless the Due Date falls on a non-Business Day. If the actual Due Date falls on a non-Business Day, you must select a Scheduled Payment Date that is at least one (1) Business Day before the actual Due Date. Scheduled Payment Dates must be prior to any late date or grace period. Depending on the method of payment, your Eligible Transaction Account may be debited prior to the Scheduled Payment Date. For example, if the selected method of payment is a draft check drawn on your account, the draft check arrives earlier than the Scheduled Payment Date due to expedited delivery by the postal service, and the Biller immediately deposits the draft check, your Eligible Transaction Account may be debited earlier than the Scheduled Payment Date.
- 3) The Service Guarantee. Due to circumstances beyond the control of the Service, particularly delays in handling and posting payments by Billers or financial institutions, some transactions may take longer to be credited to your account. The Service will bear responsibility for any late payment related charges, should a payment post after its Due Date as long as the payment was scheduled in accordance with the Bill Payment Terms (Payment Scheduling).
- 4) Payment Authorization and Payment Remittance. By providing the Service with names and account information of Billers to whom you wish to direct payments, you authorize the Service to follow the Payment Instructions that it receives through the Site.
- 5) Payment Cancellation Requests. You may cancel or edit any Scheduled Payment (including recurring payments) by following the directions within the portion of the Site through which the Service is offered. There is no charge for canceling or editing a Scheduled Payment. Once the Service has begun processing a payment it cannot be cancelled or edited, therefore a stop payment request must be submitted.

ANY QUESTIONS OR CONCERNS PLEASE EMAIL:

MANAGER@MAPLEPOINTEHOA.COM

VISIT THE WEBSITE:

[HTTPS://MAPLEPOINTEHOA.COM/](https://MAPLEPOINTEHOA.COM/)



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